

# unit4

In business for people.

**Technical requirements**

**Release 2019.01**

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## Introduction

This document contains the technical requirements for the financial applications of Unit4 Business Software. Please be aware that these requirements are subject to change, because of new releases from Unit4 and/or new release or updates from the suppliers of operating systems or middleware.

Support from the Unit4 Servicedesk can only be guaranteed for the most recent configuration of hard- and software, plus the release preceding it.

Please refer to the Client Portal (<https://Unit4.force.com/CommunityLogin>) for detailed information on releases and support.

## General requirements

The requirements for operating systems and middleware are the same for all applications of Unit4 Business Software, unless exceptions are indicated.

If specific conditions apply, this is described in the section of the product itself.

The table on the next page states all requirements on operating systems and middleware.

Please be aware that the workload on a server can be influenced heavily by the number of active applications and the amount a data being read or updated.

The impact of web applications (especially when supplied by different companies) is hard to predict; when in doubt, please consult Unit4 for additional research.

The specifications in this document need to be considered as minimum values. They apply to the deployment of one of the Unit4 Business Software web applications, with an average work load.



*If you use multiple applications or cause a more than average work load, the minimum requirements may not be sufficient. Additional research and preparation may be needed.*

*Unit4 Business Software and its business partners offer additional consultancy regarding the installation and finetuning of WebSphere.*

<b>Product</b>	<b>Description/Version</b>
Unit4 Business Software products	<p>These software products are obviously related and carry the same release/version indicators. If you use more than one Unit4 application, they must all be from release 2019.01</p> <p>If you have any questions, please contact the Servicedesk for additional information</p>
LegaSuite	Windows Client (so-called 'Basepack'), version 8.2.3.
Application Server installed on System i or Windows Server	<a href="#">IBM WebSphere Application Server</a> – 8.5.5 of higher with, for every version, the most recent group PTF package. <u>Apache Tomcat is NOT supported</u>
Web application installed on System i	<p>IBM System i with POWER architecture and L2-cache, with a minimum of 2 Gb internal memory, dedicated to WebSphere</p> <p>A CPW (Commercial Processing Workload) value of at least 1000 is recommended for the actual logical partition</p>
Web application installed on a PC-server	<p>(Minimum) PC with Pentium 4 processor 2.0 Ghz and at least 1 Gb internal memory with 512 Kb L2-cache</p> <p>Depending on the usage of this server, heavier demands may apply</p>
Operating system System i	<p>Release 7.2 of higher and for every OS/400 release you must also install the most recent PTF package. Please refer to the IBM website, using search argument SF98720.</p> <p>The last three digits are a release indicator.</p>
Java Runtime Environment	<p>IBM i: Java Developer Kit 1.8 (8.0) or higher</p> <p>PC-server: Sun version 1.8 or higher</p>
Browser (End user)	<p>Google Chrome</p> <p>Microsoft Internet Explorer 11</p> <p>Firefox</p> <p>Java Runtime Environment 1.8 or higher</p>
Desktop user	Windows 7 or higher, supporting the selected browser
Operating system PC-server	Windows 2012 or higher
Adobe Acrobat Reader	Adobe Acrobat Reader DC 2019

### Client Rapportage

<b>Product</b>	<b>Description/Version</b>
PC configuration	Free disk space of ± 2Mb Screen resolution 1024 x 768
Microsoft Office	Office 2003, Dutch or Engels

### Fixed Assets Control

<b>Product</b>	<b>Description/Version</b>
Installed on System i	For the printing functions you need the license program 'Portable Application Solutions Environment' (PASE) on your System i

### Datawarehouse Manager

<b>Product</b>	<b>Description/Version</b>
Database Server	MS SQL Server 2005 or higher (DO NOT use the Express Edition)

### SpoolFile Manager

This application supports spool files for printer type 'SNA Character Stream' (\*SCS). Other printer types, like AFPDS, are not supported.

## Support

In order to guarantee the continuity of your company results, Unit4 supplies various types of support. What to do if you want to make use of these facilities?

- For a problem involving Unit4 standard software, you are requested to contact the Service Desk via our portal (<https://my.unit4.com>). Upon logging on, your data will be made known to us. A concise problem description suffices to tackle your software issue (within opening hours).
- Support during the installation and/or implementation of Unit4 software products is available on request. You are requested to timely contact our Project Office, preferably two weeks before the installation. This type of support can be given at any time (during/after business hours), on location or by phone. For this type of support fixed tariffs apply.

You can reach the Project Office by phone at **+31 88 247 14 34**.

Should you require additional information on other types of support, such as training and advice, please do not hesitate to contact our Project Office.